**Activity 2: Mark scheme**

Please note that relevant and appropriate responses that are in addition to the indicative content should also be awarded marks.

**Mark scheme for Questions 9-14**

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| **Question** | **Indicative Content** | **Marks** |
| Q9 | - Career development (CPD, training)- Accreditation or networking- Supporting codes of conduct/ethics | 1 mark per valid point, up to Max 5 |
| Q10 | - Ergonomic design- Adapting procedures for ability differences- Legal/ethical framework (e.g. Equality Act 2010) | Maximum 2 marks per valid point, up to Max 6 |
| Q11 | - Ergonomics (reduced strain)- Lighting, noise, temperature- Links to reduced absenteeism, improved focus | Up to 3 marks for ErgonomicsUp to 3 marks for environmental factors  |
| Q12 | - Physical ability- Workplace stress- Workplace safety design- The need for training- Use of automation- Build a safety culture | 7–9: Detailed and relevant examples4–6: Good structure, some depth1–3: Basic understanding |
| Q13 | - Employer details- Area of responsibility- Location and travel requirements - Pay and benefits- Personal qualities/skills- Qualifications | 1 mark per valid point, up to Max 2 |
| Q14 | - Quality of personal communication in all formats- Being respectful to all stakeholders- Maintaining a professional appearance- Maintaining a professional attitude- Managing professional development | Maximum 2 marks per valid point, up to Max 4 |

Information taken from the City & Guilds SAM Mark scheme

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