Study questions: Mark scheme

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| Question | Answer(s) | Notes | Marks |
| 1 | Award one mark for each of the following up to a maximum of two:  Access to and use of workplace digital technology  Internet access  Social media access during work hours  Work-based communications  Potential cyber-related problems  Sharing sensitive information | Accept any other appropriate responses | 2 |
| 2 | Award one mark for each of the following up to a maximum of one:  Workplace emails  Internet browsing history  Time spent at a workstation  Remote login times | Accept any other appropriate responses | 1 |
| 3 | Award one mark for a positive and one mark for a negative, up to a maximum of two:  Positives:  Global business communication  Global business sales  Ability to be based anywhere  Negatives:  Organisations move to financially attractive countries  Local economy can miss out | Accept any other appropriate responses | 2 |
| 4a | Award one mark for each of the following up to a maximum of one:  Automated manufacture of cars, electronic devices, etc.  Responsive software (e.g. chatbots) | Accept any other appropriate responses | 1 |
| 4b | Award one mark for a positive and one mark for a negative, up to a maximum of two:  Positives:  24-hour operation  Increased safety  Ability to repeat instructions  Cannot be distracted from task  New programming and design jobs  Negatives:  Job losses as roles replaced  Expensive to install and run | Accept any other appropriate responses | 2 |
| 5 | Award one mark for each of the following up to a maximum of two:  Financial  Unable to purchase  Lack of connectivity (mobile and broadband)  Rural or remote location  Lack of experience of technology (fear). | Accept any other appropriate responses | 2 |
| Total 10 marks | | | |