

Feedback questionnaire

You need to collect feedback from a variety of audiences and by using different methods. One effective method for collecting feedback is a questionnaire. You may wish to copy out your questions and ask them to multiple people, or you may wish to alter questions based on who you are gathering feedback from (e.g. technical and non-technical audiences).

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Below are some sample questions that you may want to ask, but you should add to these and ensure they are suitable for your solution. You should also gather feedback about how your solution could be improved or further developed.
 1. Was it clear from the initial welcome screen that you were registering for a Dojo event? Yes No
 Were you able to see the dates and times of the upcoming Dojo events? Yes No
Was there anything else you would like to have seen on the initial welcome screen?
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If you would like to look at some examples of feedback forms to help you develop your questions, you could look at these:

- A feedback form to collect feedback from teachers on learning resources (the-cc.io/tl-feedback)
- A feedback form to collect feedback from teachers and learners on the Ada Computer Science website (the-cc.io/tl-adafeedback)

Some useful tools for creating questionnaires include:

- Microsoft Forms: forms.office.com
- Google Forms: <u>www.google.co.uk/forms/about</u>
- SurveyMonkey: <u>www.surveymonkey.co.uk</u>

